



## Technical Service Bulletin

**To: Customers, Vendors, Helpdesk, and Field Service Personnel**

**From: Allied Electronics, Inc.**

**Date: June 6, 2024**

**Re: NeXGen Prime & DRTOS 7 TSB**

Current NeXGen Prime (NXGP) forecourt controllers use an operating system from Tenasys called DRTOS 6.

Tenasys has released a new version called DRTOS 7 and is strongly encouraging all users to upgrade to this more robust OS.

Tenasys' operating systems are widely used in the worlds of medical equipment, robotics, and other industrial controls.

Beginning July 1<sup>st</sup>, 2024, all **NEW** NeXGen Prime forecourt controllers will be deployed with DRTOS 7. Note: DRTOS 7 firmware is NOT downloadable to the DRTOS 6 version and will require a **DIFFERENT** TXA firmware platform.

Existing customers with DRTOS 6 deployed will have the option of upgrading to DRTOS 7. Customers choosing to upgrade to DRTOS 7 will work with Allied on an upgrade path.

Please contact the Controller Sales or Technical Support Departments with any questions or concerns.

[Sales@AlliedElectronics.com](mailto:Sales@AlliedElectronics.com)

[SupportRequest@AlliedElectronics.com](mailto:SupportRequest@AlliedElectronics.com)

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